Quick Guide - TRUNK Teams Connect Setup

This guide describes how to set up **TRUNK Teams Connect** (Microsoft Teams Direct Routing): your landline numbers directly in Microsoft Teams. The Teams configuration (Microsoft 365, PowerShell) is carried out by **your IT administrator or IT partner**; Celeste provides the SBC and the connection to the telephone network.

1. Prerequisites

1.1. A **TRUNK Teams Connect** service ordered: you receive access to the **Espace Client** (https://espace-clients.celeste.fr or https://espace-clients.celeste.ch; former Kiosk: https://kiosk.celeste.fr or https://kiosk.vtx.ch) and a domain <Service no.>.teams.ipvoip.(fr|ch) (.fr or .ch depending on your contract), visible in the Espace Client. In the rest of this guide, <Teams domain> refers to this domain.

1.2. A **Microsoft 365 domain** in your name (for example yourcompany.com, no shared domain) and an **administrator account** able to create users and assign licenses.

1.3. Per user: a **Microsoft Teams** license + a **Microsoft 365 Phone System** license (not included in E1/E3).

1.4. A **Windows PC** with **PowerShell 5.1** and the **MicrosoftTeams** module.

2. Link the domain in the Espace Client

2.1. Log in to the Espace Client (or to the former Kiosk kiosk.celeste.fr / kiosk.vtx.ch), then open *My services > Telephony > Manage Teams config.* and follow the wizard.

2.2. Declare the domain <Teams domain> and link it to your Microsoft 365 account using the domain validation by MS=<code> TXT record, then enable it for telephony (let the menu guide you).

3. Create the temporary user

3.1. In https://admin.cloud.microsoft, create enableteams@<Teams domain> (first name "Temp User", last name "VTX Teams").

3.2. Assign it the **Teams** and **Phone System** licenses.

> Microsoft usually takes **a few minutes** to activate the domain: if step 4 returns an error, wait a moment and run the script again.

4. Create the voice routing

4.1. Download https://wiki.vtx.ch/media/VTX_Teams_Create_Routing_Rules.ps1, open it in WordPad and save it (Ctrl+S).

4.2. Run the script, then enter your domain <Teams domain> and your Microsoft administrator account.

4.3. If no red error appears, **delete the temporary user** to free up its licenses.

5. Assign the numbers

5.1. Download https://wiki.vtx.ch/media/VTX_Teams_Assign_Numbers.ps1, open it in WordPad and save it (Ctrl+S).

5.2. Run the script: domain, administrator account, Teams user e-mail, number in international format (+41XXXXXXXXX or +33XXXXXXXXX). Repeat for each user.

6. Test, then port

6.1. **Before** the porting date, validate the configuration by calling the **Celeste test number** provided with your service (Swiss or French number depending on your contract).

6.2. Once validated, ask Celeste to activate your real numbers (ported or Celeste): the switchover happens without interruption.

A. Need help?

A.1. Full guide and troubleshooting: https://wiki.vtx.ch/wiki/VoIP:VTX_Teams_Connect

A.2. Celeste **France** support: +33 1 70 17 60 30 — support@celeste.fr

A.3. VTX / Celeste **Switzerland** support: +41 840 111 240 — support@vtx.ch